



IMPORTANT NOTICE

Interruption to Power Supply in the Hotel and Swimming pool closed

Dear Valued Guests,

We would like to take this opportunity to thank you for your continued patronage of the ANA Crowne Plaza Osaka.

We are required to conduct a statutory inspection of the electrical facilities within the hotel, which will unfortunately result in an interruption to the power supply of the entire building. This inspection is required by law to maintain our safety standards, therefore we ask for your understanding and cooperation.

In addition, the "Santeloi" swimming pool will be temporarily closed for scheduled maintenance.

Our sincere apologies for any inconvenience this may cause. Please be assured that we will do our utmost to make your stay with us during this time as pleasant as possible.

Inspection of the Electrical Facilities and Interruption to Power Supply

- ◆ Hours of the Interruption: Tuesday - 9th of January, 2024 0:30a.m. – 4:30a.m.
- ◆ Facilities available as usual
 - Telephones in Guest Rooms
 - Hot and cold water supply *The temperature of the hot water may be affected
- ◆ Affected Facilities (not functioning during the interruption - 0:30a.m. – 4:30a.m.)
 - Elevators *Staff will be posted at the emergency exits to guide guests to use the stairs.
 - Clocks and Wake-up alarms
 - Toilets
 - Lights, wall sockets, air conditioning, Internet, televisions, radios, refrigerators
- ◆ Changes to Business Hours resulting from the Interruption
 - Fitness Centre 11:00p.m. – 6:30a.m. It will be closed during this time.
 - Room Service 9:45p.m. – 10:00a.m. No orders will be taken during this time.
 - Massage Service 11:00p.m. Massage Service will stop at this time.
 - Parking Lot 0:00a.m. It will not be possible to enter after this time.
 - *However, guests who need to enter the car park should contact the Front Desk.

All rooms are equipped with a flashlight in the closet should you require it. Also, staff will be on standby on each floor.

In case of emergency, please contact floor staff or dial [2] for the Front Desk.

Closure Notice of Indoor Swimming Pool

- ◆ Date: Tuesday - 9th of January, 2024
- Should you have any questions, please feel free to contact us at +81 6 6347-1112.

ANA Crowne Plaza Osaka
Hotel Management